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## *Animals travelling from Customs to quarantine*

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### Pricelist, daytime: Monday-Friday, 07:00 – 16:00

Transport to quarantine: NOK 2480,-

Transport to veterinarian: NOK 650,-

### Pricelist, evening/night/weekend/holidays

Transport to quarantine: NOK 2740,-

Transport to veterinarian: NOK 800,-

### Daily rate, quarantine: NOK 250,-

There may occur an additional fee of NOK 100,- for animals requiring additional supervision, for example puppies and/or adult dogs with special needs requiring more frequent supervision and care, in case of illness, allergies etc..

This must be communicated to Trøndelag Bilhjelp/Falck Trondheim's representative when handing over the animal.

NB! Veterinary treatment costs come in addition!

Representatives from Trøndelag Bilhjelp Trondheim/Falck Redning avd. Trondheim can arrange an appointment with a veterinarian for the required treatment.

If the pet owner already has a preferred veterinarian they are free to book the appointment themselves. The person responsible for the dog has to communicate a decision regarding veterinary appointment upon arrival at Customs.

- If we book the appointment for treatment the veterinary expenses will be added to the price of the assistance made by us and is to be paid at the station upon retrieval of the animal.
- For those who book the appointment themselves they have the opportunity to arrange settlement for the treatment directly to their regular clinic (the rest of the assistance is to be paid at the station upon retrieval of the animal).

After veterinary treatment is completed, the owner will be contacted by us and/or the Norwegian Food Safety Authority (NFSA) by telephone regarding information on time of retrieval of their animal, (upon completion of quarantine time).

It is the NFSA that permits the animal to be released from quarantine.

Payment for the assistance/service is done directly at the station (card/cash) when you pick up your pet.

Kind regards

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